

Ownership Disclosure/Patient Grievances/Advance Directives

What we are:

Pacific Gastroenterology Endoscopy Center an outpatient ambulatory endoscopy center licensed in the State of California.

Who we are:

Pacific Gastroenterology Endoscopy Center is owned by Om P. Chaurasia, MD. The center was developed to provide a safe and comfortable medical facility that would provide efficient and effective services to patients.

Why we opened:

Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services.

Your rights as a patient:

You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility.

Patient Grievances:

If patients have complaints or concerns in regard to your care at Pacific Gastroenterology Endoscopy Center, they are encouraged to fill out a grievance form, which is available upon request at the front desk. Contact numbers are available below.

Advance Directives:

Even if you have an advance directive or living will, the Center will still transfer you to the closest hospital which will make decisions about following any advance directive or living will. You have a right to have your living will present in our medical record at the Center and to be informed of the Center's policy prior to the date of admission. State information and forms to prepare an advance directive, if you decide to have one, can be found at the following web site:

<http://www.dhcs.ca.org/formsandpubs/pages/mmcdaplsubjectlistings.aspx>

Consumer Complaints can be made at any of these:

Pacific Gastroenterology Endoscopy Center
Attn: Nursing Director
26421 Crown Valley Parkway, Suite 140B
Mission Viejo, CA 92691
Tel: (949) 365-8836

California Department of Public Health (CDPH), District Administrator,
Orange County District Office, Tel: (949) 456-0630

Michael Kruley, Regional Manager
Office of Civil Rights
U.S. Department of Health and Human Services (DHHS)
90 7th Street, Suite 4-100
San Francisco, CA 94103
Voice phone (415) 437-8329
Fax (415) 437-8239
TDD (415) 437-8311, <http://www.OCRMmail@hhs.gov> or www.OCRComplaint@hhs.gov

Office of the Medicare Ombudsman at www.cms.hhs.gov/center/ombudsman.asp

The following investors have a financial interest in the Pacific Gastroenterology Endoscopy Center: Om P. Chaurasia, MD